

## POSITION DESCRIPTION

**Company:** Javamo Art for Autism/Artistas Cafe

**Position Title:** Artista (Front Line Team Member)

### POSITION DESCRIPTION:

Most coffee shops title the person serving coffee beverages, a *barista*. But we are doing more than serving coffee, we are delivering a masterpiece. That is why this position is titled Artista. Your personal care and hand crafting skills in the preparation and delivering of each beverage is like a work of art. Therefore, like an artist with brushes and paint creating a one of a kind piece of art, you are sculpturing a hand crafted coffee beverage. Anyone can serve a cup of coffee, but it takes someone special to serve a “good day.”

### DUTIES AND RESPONSIBILITIES

The role of an Artista is the most vital in the company. The Artista is the face of the organization and their interaction with the consumer is pivotal in how the customer perceives their *Artistas Café experience*.

To make every customer's experience the most pleasant, the Artistas perform the following duties. These are not intended to be inclusive, but give insight to the daily and weekly responsibilities.

1. Welcoming each customer to the café with a warm, genuine greeting.
2. Taking or suggesting the customer's order. Respond by repeating the order back to the customer to confirm and suggesting a food item to the customer.
3. Preparing the beverage to quality recipe standards; delivering it to the customer in a clean cup and lid and thanking them for their business.
4. Ensuring the café and bar area is kept clean, organized and inviting.
5. Adhering to all quality, safety and sanitation guidelines.
6. Following all cash handling, register and inventory counting procedures.
7. Working successfully in a team environment.
8. Following all company guidelines and policies, including dress code.

### SKILLS REQUIRED

- Can maintain eye contact and confidently, successfully interact with customers and team members
- Capable of working independently in mainstream employment
- Able to stand for extended duration of time while servicing customers
- Able to meet dress code procedures, open to coaching and following company policies.
- Capable of accepting coaching and can follow instructions
- Can identify and propose new solutions and ideas to solving and improving given tasks.
- Has demonstrated coping skills

### OTHER REQUIREMENTS

- Can travel independently to and from work.
- Has flexible schedule
- Has been formally diagnosed with A.S.D.